

Nuts & Bolts of Leadership & Management

September 24-26, 2010 • Hyatt Regency Cincinnati • Cincinnati, Ohio

Agenda (tentative)

Thursday, September 23, 2010

4:00 pm - 6:30 pm Registration

Friday, September 24, 2010

7:45 am - 8:30 am Continental Breakfast and Registration

8:30 am - 9:00 am Welcome and Introductions

9:00 am - 10:00 am Opening Plenary: Client Centered Management
Ed Burnette, Clara Hernandez, Darryl Hunt, Rosita Stanley

10:00 am - 10:15 am Break

10:15 am - 12:00 pm Small Group Session: Introducing the Management Challenge

12:00 pm - 1:30 pm Lunch on Your Own

1:30 pm - 2:30 pm Plenary: Making the Transition to Supervisor/Leader
Winston Peters, Tim Young

2:30 pm - 3:45 pm Small Group Session: Management Challenge II - The Employee Perspective

3:45 pm - 4:00 pm Break

4:00 pm - 5:00 pm Plenary: Introducing the "Four Frames"
Phyllis Mann

5:00 pm - 5:30 pm Small Group Session: Understanding the Four Frames Methodology

5:30 pm - 5:35 pm Day 1 Wrap Up, Instructions for Tomorrow and Adjourn

Saturday, September 25, 2010

- 7:45 am - 8:30 am Continental Breakfast
- 8:30 am - 9:00 am Recap of Previous Day's Program
- 9:00 am - 11:30 am Small Group Session: Applying the Four Frames
- 11:30 am - 1:00 pm Lunch on Your Own
- 1:00 pm - 2:00 pm Plenary: Coaching for Success
Mark Stephens
- 2:00 pm - 3:45 pm Small Group Session: Coaching Problems and Discussion
- 3:45 pm - 4:00 pm Break
- 4:00 pm - 5:15 pm Plenary: Communications and Meetings
Lindy Frolich, Jon Rapping
- 5:15 pm - 5:30 pm Day 2 Wrap Up and Adjourn

Sunday, September 26, 2010

- 7:45 am - 8:30 am Continental Breakfast
- 8:30 am - 9:00 am Recap Program Thus Far
- 9:00 am - 10:30 am Plenary: Team Building - Recognizing Strengths in Difference
Karl Doss, Scott Slonim
- 10:30 am - 10:45 am Break
- 10:45 am - 12:00 pm Small Group Session: Team Building
- 12:00 pm - 1:15 pm Lunch on Your Own
- 1:15 pm - 2:15 pm Small Group: Action Planning
- 2:15 pm - 3:15 pm Small Group: Report Out
- 3:15 pm - 3:45 pm Closing

Because this is a highly interactive training, please note that we ask all participants to arrive in time for the opening session on Friday morning and to stay until the end of the program on Sunday afternoon, so that we can provide equal attention and feedback to each person in the small groups. Thank you for considering this when making your travel arrangements.